

Welcome to the Community

Top 10 Ways UnitedHealthcare Can Help You and Your Family Live Healthier Lives.

- 1. Broadest network of doctors, specialists, and hospitals**
Our providers are close to your home and no referrals are needed to see them.
- 2. Free transportation for BadgerCare Plus Standard Members**
We pick you up and take you home when you visit a doctor or pharmacy.
- 3. 24-hour customer service**
You can call us any time with questions about your benefits or for help finding a doctor.
- 4. 24-hour NurseHelpline**
Talk to a nurse anytime, day or night, about you or your child's symptoms.
The nurse will help you decide how and where to get care.
- 5. Support and rewards for expecting and new mothers**
We help you have a healthy pregnancy and give you FREE DIAPERS when health checkups are completed by you and your baby.
- 6. Helping hand**
We are happy to help you if you have a disability or special need.
- 7. Personal support**
Our member advocates are here to help you get the personal care and services you need.
- 8. Caring staff**
Our health coaches and care managers work with you and your doctor to help you manage your health problem or condition.
- 9. We speak your language**
We can talk to you in over 100 different languages.
- 10. Health reminders**
We remind you when you need important health exams.

To choose UnitedHealthcare as your HMO please call 1-800-291-2002.

**We are part of your community
and understand your needs.**



Healthy Mother and Baby Programs

The health of our pregnant members and their babies is important to us. Below is the list of the FREE programs available to our members.

1. Diaper Rewards

New mothers get FREE PAMPERS DIAPERS when important health checkups are done.

2. Healthy First Steps

Care managers give our pregnant members the support and care they need to have a healthy baby.

3. Text4Baby

FREE text messages are sent to our members' phones to help them through their pregnancies and their baby's first year of life.



A message from UnitedHealthcare employees

We have been in business since 1986 to help individuals and families get quality health care. Our office is located in Wisconsin so we understand our members' needs. We work here to help people live healthier lives.



Let us tell you how we feel...

"I am here for you in times of need. I'll listen to what is causing you pain and help you find the services you need to feel better. I won't leave your side until you are in good health."

- Care Manager

"I work with organizations in your neighborhood to help make your community healthier."

- Community Relations Liaison

"You have the right to be treated fairly and honestly. I am here to help you by listening to you, understanding you, and supporting you."

- Member Advocate



For help to translate or understand this, please call 1-800-504-9660 or TTY: 1-800-947-6644.

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-504-9660 or TTY: 1-800-947-6644.

Если вам не всё понятно в этом документе, позвоните по телефону 1-800-504-9660 or TTY: 1-800-947-6644.

Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub, hu rau 1-800-504-9660 or TTY: 1-800-947-6644.

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www.uhccommunityplan.com